

No.	From	To	Question
1	CLLR STAPLES-JONES	Cllr Bayley	<p>A number of constituents in Ramsbottom have contacted me regarding the condition of buses operated by The Blackburn Bus Company on their RedExpress service, the X41 from Manchester to Accrington during the rain.</p> <p>Customers have faced leaks in the roof of the bus during the recent poor weather. The bus service is very popular and is a key public transport link between my constituency, Manchester and surrounding parts of Lancashire.</p> <p>Can TfGM tell me what they are doing, to make sure Bus operators such as Blackburn Bus Company are upgrading their buses and providing the best possible service to passengers for example like keeping passengers dry?</p>
			<p>Thank you for bringing this matter to our attention, we will pass this information on to the operator of this service.</p> <p>We are in regular dialogue with operators regarding the services they deliver, but at present we continue to operate in a de-regulated market thereby limiting the action we can take.</p> <p>Once the network is under local control following franchising, TfGM will directly set the standard of vehicles – which we will be able to enforce through a performance regime that will form part of the operators' contracts.</p> <p>In regard to cross-boundary services, a permit scheme will be in place to allow these services to continue to operate into Greater Manchester and will also include set vehicle standards.</p> <p>In future, customers will be able to report these issues directly into TfGM via the Bee Network Customer Contact Centre and on the Bee Network App and we will then be able to follow-up to ensure operators are meeting their obligations.</p>
2	CLLR A ARIF	Cllr Gold	<p>Earlier this year GMP launched their new neighbourhood model of policing. Please could an update be provided on how the roll out of this has gone and any specific impacts in Bury?</p>
			<p>The GMP Neighbourhood Model went live on 6th March 2023 which saw a realignment of neighbourhood teams in Bury from 3 (North, Central and South) to 2 (North and South) with 24 officers across the Neighbourhood policing team. There is also an additional 6 officers working in Moorside on Operation, with the team already having amassed some good results which include, £160,000 cash seizures, 31 warrants executed and 56 arrests.</p>

			<p>The former neighbourhood shift pattern was changed in order to provide greater coverage and more alignment to problem solving and partnership working. In addition, neighbourhood staff have been able to spend a greater proportion of their time on their core duties, rather than having to cover response operations.</p> <p>On average the neighbourhood policing team are spending 52% of their time on proactive policing. Neighbourhood police officers have been able to quickly respond to emerging issues, for example responding to any hotspots of activity to pull together a proactive policing operation and are more able to change their shifts in response. The former neighbourhood policing model would have stifled this activity due to staff having been pulled out of their neighbourhood area to help on non related issues.</p> <p>The activities of the neighbourhood staff can be broken down in to the following categories;</p> <ul style="list-style-type: none"> • 47% Targeted Activity • 33% Problem solving • 20% Community Engagement <p>There have been some great improvements with community engagement through the new community messaging system, Bee in the Loop – please see response to question below.</p>
3	COUNCILLOR DENE VERNON	Cllr Bayley	WHAT PLANS DOES TfGM HAVE TO INSTALL AVERAGE SPEED CAMERAS ON BOLTON ROAD AND OTHER ROADS IN BURY?
			There are two proposed average speed camera routes in Bury, on the A58 and B6222 (map provided), agreed in principle with Bury officers. A full business case is being progressed and final delivery would be subject to final approval of the business case and affordability.
4	COUNCILLOR ROGER BROWN	Cllr Gold	WHAT IS THE LEVEL OF CHARGING BY GMP IN RESPECT OF CARE HOME ABUSE?
			GMP have outlined that information in relation to such crimes isn't available in a format that allows for this information to be quick extracted. As such work is continuing to pull this information together and a full response to this question will be provided at the earliest opportunity.
5	COUNCILLOR KHALID HUSSAIN	Cllr Gold	HOW DOES THE TAKE UP FROM RESIDENTS IN BURY OF BEE IN THE LOOP COMPARE WITH THE REST OF GREATER MANCHESTER?
			There are currently 1,312 registered users of Bee in the Loop across the Borough, with an almost equal split between the North and South policing neighbourhoods.

		<p>This figure is the 6th highest in Greater Manchester, remembering that Bury is the smallest Borough by population. Bury's figure is currently higher than Oldham, Rochdale, Salford, and Trafford.</p> <p>99 messages have been sent to the community through the app. The average message rating for Bury is 5/5 (average rating across GMP is 4.8). Where recorded, 100% of Bury users found the alerts useful (force average is 96%).</p> <p>Promotion of Bee in the Loop continues, for example in the recent Team Bury ASB session, and information shared at community engagement activities such as at the Bury Mela last weekend.</p>
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